

**Profiles Call Centre Survey™** can assist you in identifying and hiring employees who fit the “call centre culture”. The survey can tell you if employees or job applicants have an understanding of sales principles as well as the behavioural traits to indicate whether they are well suited for work in a contact centre.

The information you receive from a Call Centre Survey report will provides instant clarity on essential aspects of your decision about someone's suitability and potential for a role in a call centre or with pro-active client responsibilities.

### Technical Specs:

<i>Solves these challenges:</i>	High staff turnover, low sales performance and unreliability
<i>Used For:</i>	Placement, Coaching and Self Improvement
<i>Measures:</i>	Call Centre knowledge, Call Centre attitudes and 8 behavioural traits (assertiveness, empathy, organisation, creativity, persistence, drive, maturity & incentive)
<i>Time to Take:</i>	15 - 20 minutes
<i>Administration:</i>	Online or Pencil/Paper (extra charges may apply for Pencil/Paper administration)
<i>Report Types:</i>	Two Reports
<i>Results Turnaround:</i>	Instantaneously

**Cost:** **RRP \$165**

***Channelled ... Growth will help you make the most effective assessments of your people, teams and management. Only then can you decide on what is the best training and coaching for your business. Call Brett NOW!***

**Brett Cameron, BA | Channelled Growth**  
Master NLP Practitioner, Certified Hypnotherapist  
Holistic Life and Business Coach  
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